

# Oahu Regional Transportation Plan 2040



EXISTING CONDITIONS  
ONLINE SURVEY RESULTS

May 14, 2014

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# OAHU REGIONAL TRANSPORTATION PLAN 2040

## EXISTING CONDITIONS ONLINE SURVEY REPORT SUMMARY

This report summarizes early public input received by the Oahu Metropolitan Planning Organization (OahuMPO) from an online assessment of various transportation-related issues identified by participants in a series of Listening Sessions held in each of Oahu's eight planning districts in late 2012 through Spring 2013. Since those responding to the online survey were self-selected, the results cannot be considered statistically valid.

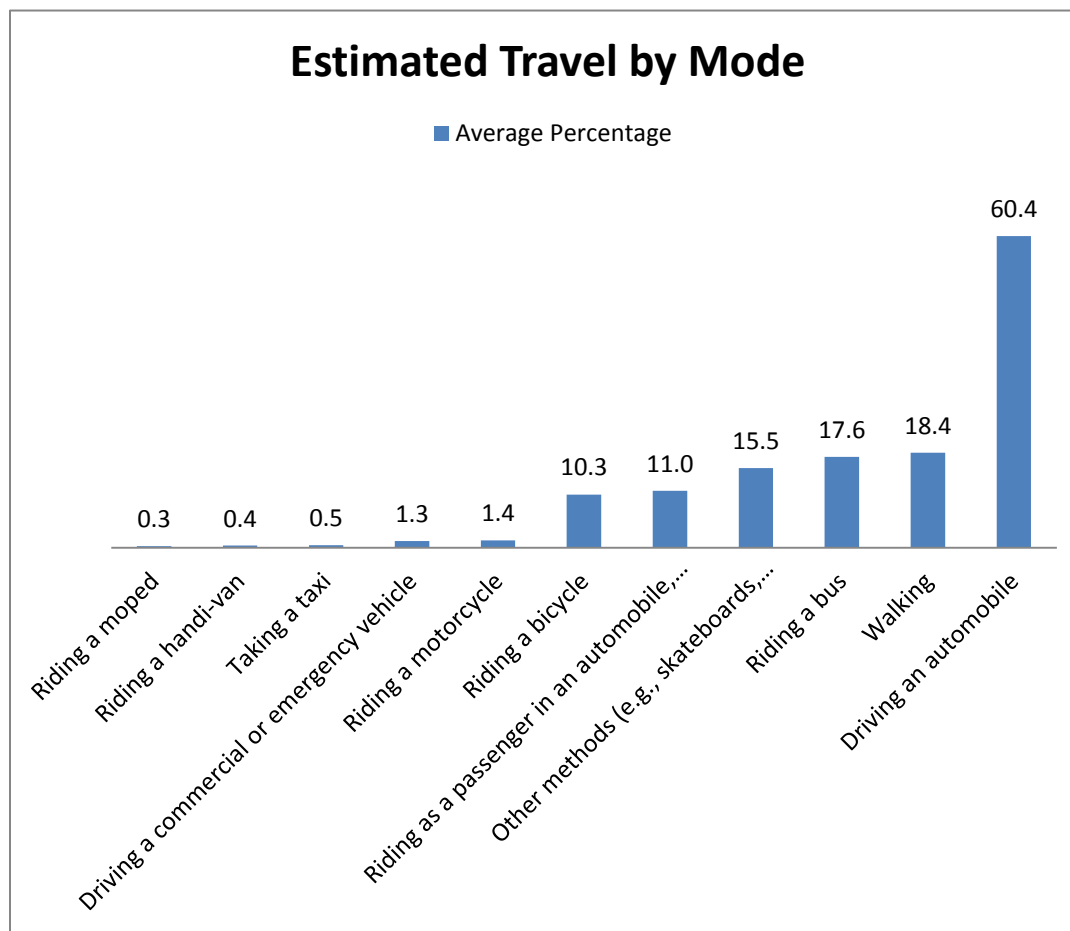
## MODES OF TRANSPORTATION – HOW WE GET WHERE WE WANT TO GO

### WHAT IS THE ESTIMATED PERCENTAGE YOU USED EACH OF THE FOLLOWING TRANSPORTATION MODES?

324 of 330 respondents answered this question.

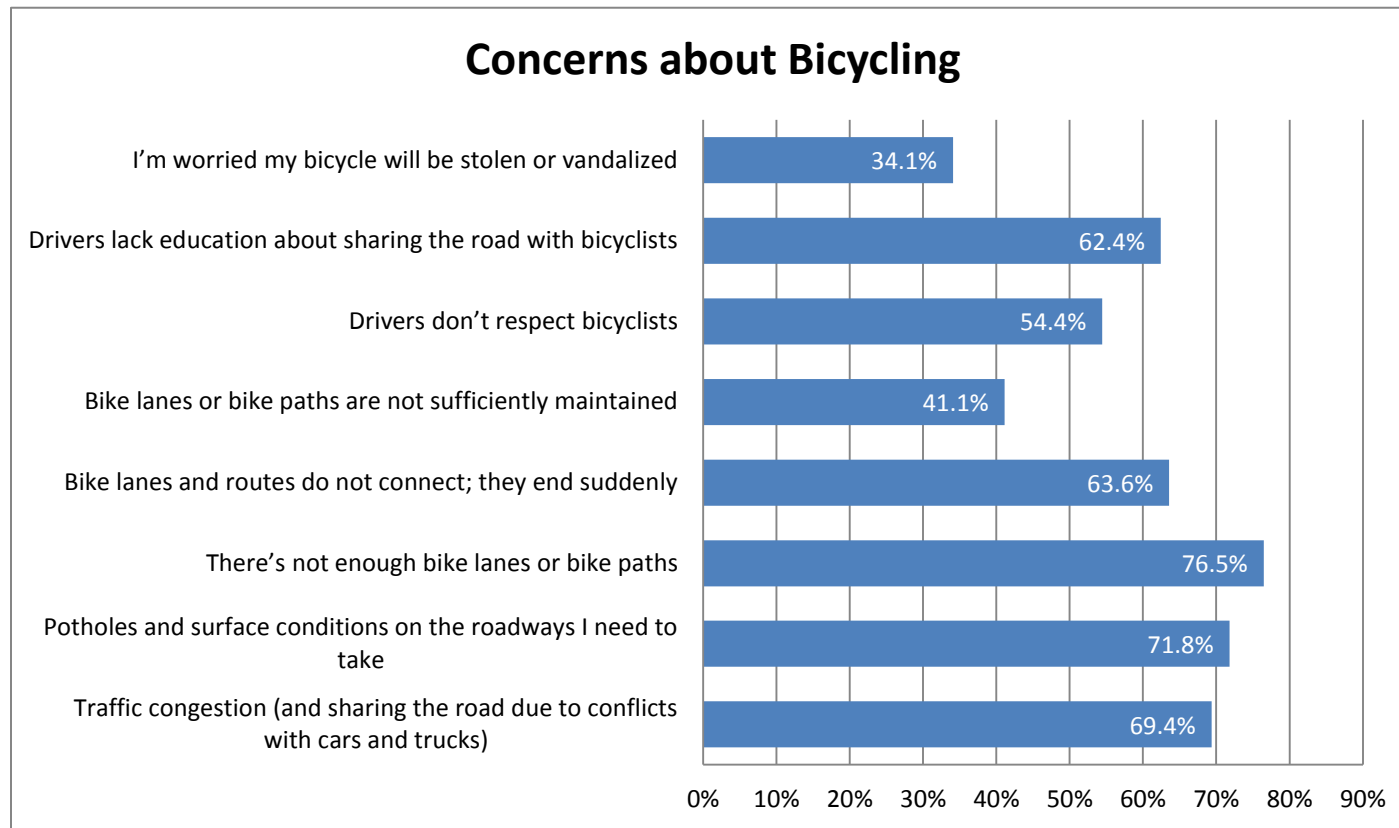
The majority of people responding to this question were drivers of cars or small trucks. The relative number of drivers, pedestrians, bus riders, bicyclists, and others responding to the online question correspond roughly to the mode split estimates identified in the *Oahu Regional Transportation Plan 2035* for 2007, as shown in Table 3-13 of that report:

Mode	Year 2007 Daily Person Trips	Percent
SOV	1,209,400	38.0%
HOV	1,470,900	46.2%
Transit	164,800	5.2%
Bicycle	34,500	1.1%
Pedestrian	305,800	9.6%
<b>Total</b>	<b>3,185,400</b>	<b>100.0%</b>



## IF YOU BICYCLE, WHAT CONCERNS YOU ABOUT BICYCLING? (CHECK ALL THAT APPLY)

152 of 330 respondents answered this question.



The desire for greater use of bicycles and improved safety for bicyclists was evident both from the comments received at the Listening Sessions and online. About half of the online respondents indicated they bicycle and their biggest concerns were the lack of sufficient bicycle lanes and roadway conditions that make bicycling unsafe. These same issues were

Approximately ten percent of Oahu's trips are made by bicycle and that includes both experienced bicycle commuters and people who bicycle for recreational purposes. The reality of Oahu's bicycle infrastructure is that it does not represent an integrated whole but is comprised of a number of elements that cause concern and frustration for both those who bicycle, pedestrians, and drivers. There is also a misconception that the implementation of "complete streets" will make all roadways bicycle friendly.

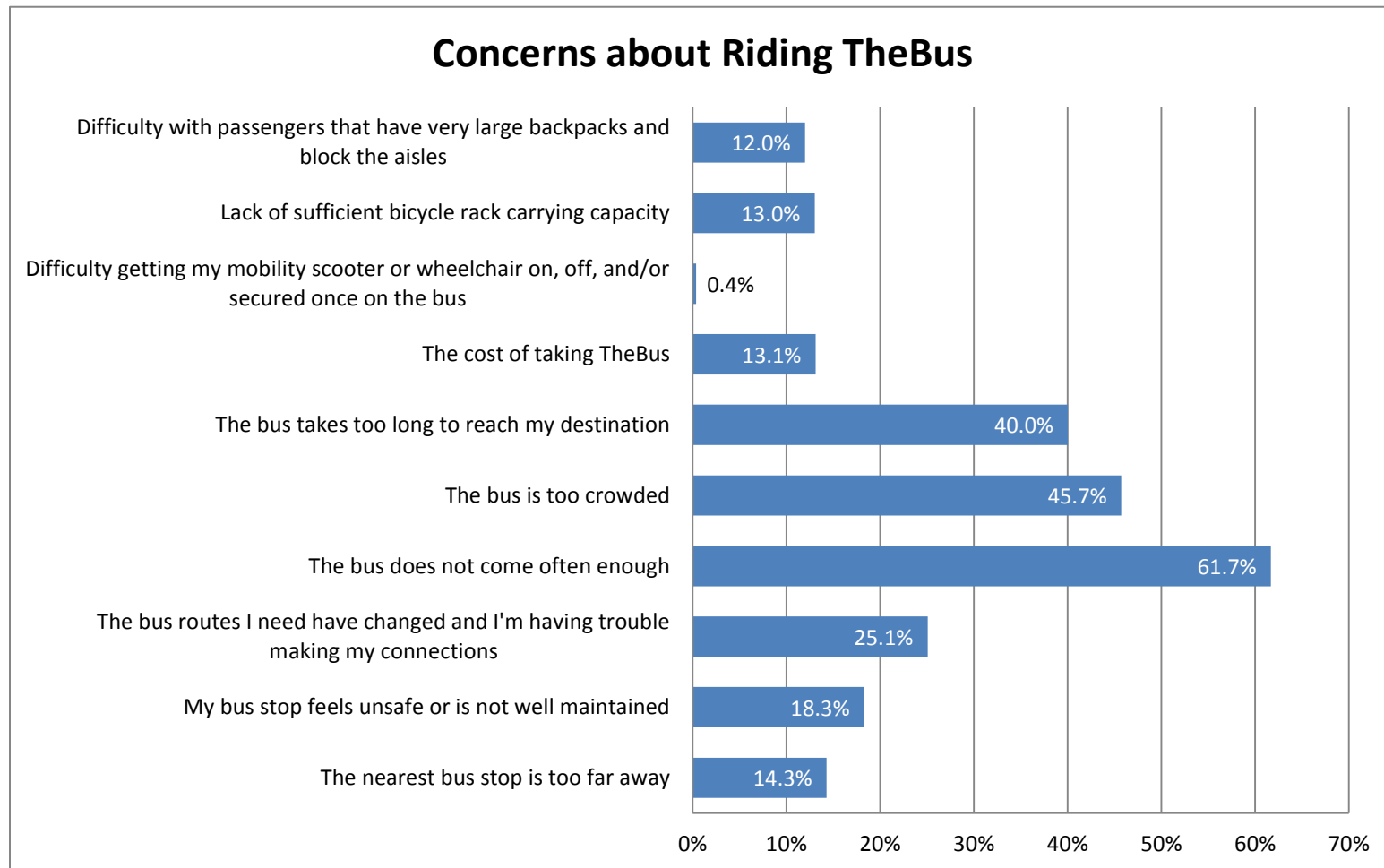
All planning districts have bicycle infrastructure needs that include dedicated bicycle lanes, sharrows, bicycle paths, bicycle storage, and other amenities to increase bicycle mode share. Some especially highlighted concerns include:

## Comments

- Scofflaw bikers are creating road rage for the responsible ones--need fair enforcement
- Cyclists lack education about sharing the road with automobiles.
- Inconsiderate bikers who think they know the law and abuse them. Bikers that don't use the bike lanes. Bikers that go the opposite way on bike lanes.
- I would love to bicycle but doing so on Kamehameha Highway is DANGEROUS!
- Many bicyclists don't know or obey the traffic laws. On the North Shore they ride on the wrong side of the road.
- The North Shore bike route needs to be lit. It is unsafe to ride on it after dark.
- I don't typically ride on surface streets because of danger, I ride trails only.
- I do not bicycle because there are no bicycle lanes or sidewalks and it feels unsafe. I would like to bicycle.
- Kalakaua should go back to a two way street so bikes can go both ways!
- BIKE LANES ARE NOT CLEARED OR SWEPT OF ROCKS OR DEBRIS.
- Not enough bike parking in public places
- Hit and run cars and trucks, cars and trucks running red lights, inattentive drivers, attacks on bicyclists on Tantalus Drive.
- Speed of cars, cars that turn right on red without looking, and red light running all concern me too.
- Never use bicycle
- When I lived in town I would ride.
- Overall the city is not very bike friendly.
- Sufficient lane width to share
- Cyclists are not educated about sharing the road with automotive vehicles.
- Most bicyclists do not obey the rules of the road.
- Too close to the highway
- The minimal dedicated bicycle infrastructure (paths and lanes; bicycle boulevards would also work, but they don't exist in Honolulu) lacks safe and comfortable connections. The situation results in having to share the road in less than ideal conditions – this is uncomfortable as a cyclist, and slows and frustrates motorists.
- Motorized "pocket rockets" on Bike paths
- Drivers' ignorance of cycling laws and rights of cyclist. Also, bad cyclists who give us all a bad rap.
- Drivers sometimes try to kill cyclists.
- Lack of adequate bike parking in well-lit prominent places
- I am not willing to risk my kids' safety so, even though I may want to ride my bike somewhere, I am hesitant to have them join me on their bikes...so we drive :(
- Cyclists need to obey the rules of the road for safety and for respect from motorists.
- Cyclists acting like idiots and giving the rest of us a bad name.
- Bike lanes are for road bikes; bike ways. e.g., Ke Ala Pupukea, are for cruisers serving community.
- Most main routes for commuting are highly congested, yet do not include bike lanes. The lack of safe bicycling routes is likely the greatest deterrent to encouraging a relatively low-cost way to mitigate our traffic problems.

## IF YOU TAKE THEBUS, WHAT ARE THE CONCERNS YOU HAVE? (CHECK ALL THAT APPLY)

115 of 330 respondents answered this question.



### Comments

- These are all negative statements. When I take TheBus, I have a good experience. I would take TheBus more, but I have to drop kids off to school.
- I do not ride TheBus.
- Bus trips are too long now since the Zipper opened up to two or more per vehicle.
- Homeless on bus
- Carrying items like groceries, change of clothes, sports stuff and purse easier to run string of errands with car.

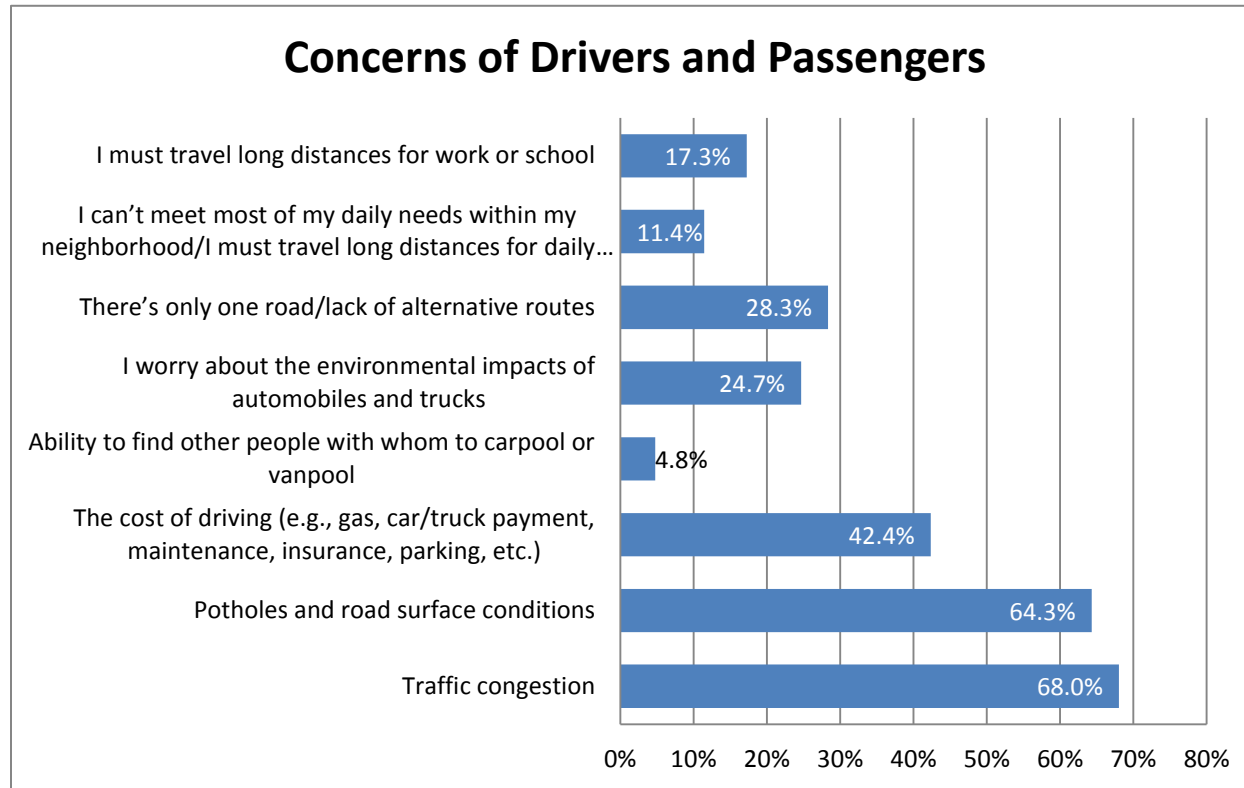
- Send my child to school (on the other side of the island) but he has to leave so early that it conflicts with him obtaining sufficient (healthy amounts) of sleep.
- I use TheBus about 20% of the time and have no problems with it.
- Proliferation of drunks, homeless and other unsavory characters make the ride extremely unpleasant
- For folding bikes please consider letting them on board when TheBus is half full or less, otherwise TheBus is GREAT! I guess I have a problem with people who put their backpacks on the empty seat next to them even when TheBus is full, forcing people to ask them to move their damn backpack so I can sit down. TheBus could send ambassadors once in a while to teach these basic courtesies to all riders. It tends to be younger people who don't realize that they didn't pay for two seats and that everyone has a right to sit.
- Airport bus can be too crowded and could start earlier and have a more direct route from Ala Moana
- Too cold!!!
- 1-Safety: there has been an increase of incidences where police have had to be called because of homeless/mentally ill/trouble making teens or young adults. There is a need for cameras and even security personnel to help the driver and patrons feel safe. 2-Drivers safety: when some people try to ride the bus for free, bus drivers risk confrontation when trying to make sure the person pays. 3-Not enough bus stops in various parts of Oahu, for example North Vineyard Boulevard could use a bus route and include two or three bus stops on each side of the streets. 4-Cleanliness-there are people who just don't care about dirtying/graffiti of TheBus, seeing more bugs/roaches has me wanting to see the buses cleaned more often. 5-Disability accessibility: A) the digital sign boards not only help let tourist know what area they are in, it also helps the deaf community know where they're at. B) Recorded voice over/announcements help the visually impaired or the blind hear what bus (number) has stopped at their bus stop or what stop the bus near so they know when they need to exit. C) Buses are too narrow and can only accommodate one wheelchair at a time. I've seen the driver tell a person in a wheelchair at a stop in Waikiki that he would have to wait for the next bus because another disabled patron was already occupying the disability section.
- People who do not like to share the seat and take two seats. Bus drivers that race cars.
- TheBus does not feel safe.
- Community Access routes aren't timed efficiently timed to make the trunk line routes.
- Inconsiderate (loud cell phone use), unclean, rude, and drunk riders – seen all of these within the past week
- Inefficient scheduling specifically community access routes not coordinated to meet main transit route times
- My normal daily bus route does not concern me. Only when I need to transfer to other routes is TheBus too crowded- more specifically Route 2.
- Dirty People
- Bus is not cleaned well
- No crosswalks between for opposite bus stops
- HOMELESS CRAZY PEOPLE BOTHERING ME AT THE BUS STOP OR ON THE BUS. POOR VENTILATION FOR UNWASHED HOMELESS.
- I live in Sea Country, Maili. The bus stop is on Farrington Highway is two miles away.
- I see cockroaches on many buses and it creeps me out. Please fumigate!
- I am Handicap of replacement hip and stand long way traffic. I suffer pain standing.
- TheBus needs to be on time or change the schedule so it is on time, the [hea.thebus.org](http://hea.thebus.org) site should be more accurate, and be able to use credit cards to the ride TheBus.
- TheBus seats are too small.
- Some riders have no courtesy to others and occupy more than one seat.

- There are not enough buses to carry shoppers to the Beretania markets from my Waikiki location. The B needs to be reinstated! The 2 is the bus from hell. It comes in pairs (therefore there are long waits). It is often packed. There are some elderly and handicapped people who must stand simply because it is difficult for them to make their way back to empty seats, The front seats being already taken wheel chairs or elderly.
- Lack of concern for other passengers!
- Sometimes, TheBus is not clean or there are bugs crawling around. Elderly parent would like bathroom facilities or information as to where to disembark, if necessary.
- Frequency of bus arrivals and duration from A to B to C are minor concerns; another real concern is filthy people with visible and sometimes horrendous skin infections – in the past I would ride with my preschool aged daughter and was concerned for her welfare. I think the service and fare are good.
- Bus schedules are not followed. I used to be at the stop at scheduled time but bus had left or was very late. I no longer use TheBus.
- I used to take the Express bus but the nearest stop was a mile away. That was too far with my bad feet and back.
- Great
- TheBus stops are completely overrun with homeless encampments, those waiting on TheBus cannot sit down.
- Passengers who use more than one seat and kids/young adults don't give up seats to elderly/infirm.
- Express buses run from 5-6 a.m. I don't need to be at work until 9.
- Cut in service, children under 5 occupying a seat (not on parents lap), pets on the bus, not in carrier (duck, chicken, rabbit, cat, dogs), baggage on seat, and the driver just drives. He/she cannot see the child or bag unless you tell him/her
- Non-peak E has not been dependable (on-time). Didn't even come once (no notification as to why per dispatch).
- I would ride except that it requires cash to ride and I do not carry cash. Other major metros have smart cards, why not Honolulu?
- No concerns during my limited use of TheBus
- Route 56 is very unpredictable – doesn't follow the schedule
- There should be no "out of service" buses. Have drivers pick up any passenger that wants to ride TheBus.
- Freeway traffic congestion
- Currently TheBus is a third rate means of transportation for those that don't have any other choice. Three main issues: it's slow, travel times are unreliable, and it's not frequent enough. In order for TheBus to become a transportation option that people "choose" to use several bus rapid transit measures need to be taken. First, it needs at-grade loadings with off-bus payment – this would make it faster and more predictably. One giant issue that at-grade loading would alleviate is the unpredictable and outrageously time intensive process of using the handicap ramp to load a person. Really, if you're within a mile of your destination you as might as well get off and walk. The next set of measures, dedicated lanes and grade separation, require more resources but are essential to making TheBus a first class transportation option. The Train will bring many of these benefits and this is reason that many non-bus users can imagine using it. Even with The Train, BRT upgrades to TheBus will be needed to serve the remaining (majority) of the island.



IF YOU DRIVE OR ARE A PASSENGER IN A CAR (OR CARPOOL OR VANPOOL) OR NON-COMMERCIAL TRUCK, WHAT ARE YOUR CONCERNS?  
(CHECK ALL THAT APPLY)

297 of 330 respondents answered this question.



#### Comments

- Maintenance of painting "STOP" and "STOP signs
- The survey won't let you check more than one box. I would check all except the carpool/vanpool one.
- Check all that apply? This only allows one check mark! Congestion & Potholes
- YOUR SURVEY IS BROKEN, I CAN ONLY SELECT 1 FROM THE ABOVE LIST. I care about all but the last 2.
- traffic congestions, road conditions
- I would like to choose 1, 2, 3, 5, 6, 7, & 8 but This will only let me choose one.
- tourists crossing the street. there should be a pedestrian overpass at turtle beach north shore.

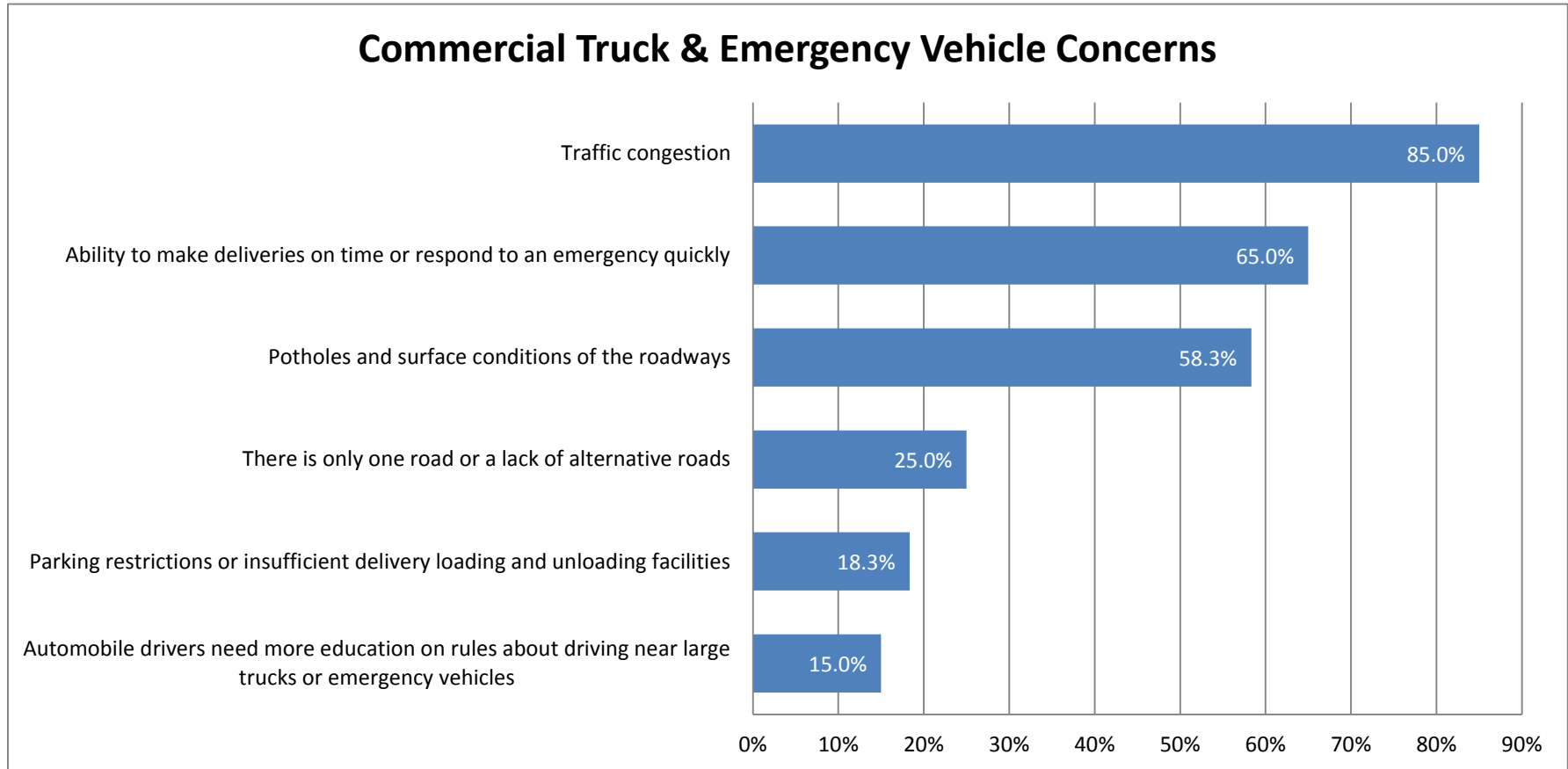
- My concerns also of being injured or killed because the other driver was intoxicated, under the influence of drugs, immature & speeding for fun or stupid for driving & texting and the driver has no insurance. It be nice to see more support for stricter laws & enforcement & fines handled by a parking violations agency like ones on the mainland.
- Too many development plans which will worsen already terrible traffic conditions
- Mopeds, pedestrians, bikers zigzagging between cars and obeying the laws when it suits them. Poorly designed roadways, intersections. Lack of monitoring roads/intersections to see if traffic conditions has changed or if there are better solutions. People thinking a painted triangle is going to keep them safe from a car running them over.
- Traffic congestion on weekdays early morning on Makakilo Drive is significant.
- Road repair work should be done late at night to have less impact on traffic which is much of the day on Oahu.
- I fear many of the drivers on the road and wonder how many actually have drivers licenses sometimes.
- The Laniakea Traffic on the North Shore
- too many lanes in Honolulu are used for parking, so cars cannot drive in those lanes
- Heavy traffic congestion at Laniakea and Sunset beaches is caused solely by cars stopping to let pedestrians cross the street. The best solution is a simple one: FOOTBRIDGES. Also, a high percentage of all drivers on the North Shore are bad drivers. Some drive between five and ten miles-per-hour below the speed limit. Some stop to yield to other cars or pedestrians in certain situations when they should not do so. These are just some of my concerns as a Ko'olauloa driver. For further input, contact me at ryan.michael.mcclain@gmail.com.
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- inattentive drivers who are texting, talking on cell phones, watching videos on their passenger's iPad, dangerous and inconsiderate moped and motorcycle riders
- Turtle beach/Laniakea surf spot traffic congestion on the north shore
- Just PAVE our roads!
- It would assist greatly in North Shore if all parking for beach goers would be on beach side so that traffic would not build up due to pedestrians. The road at Laniakea has a MAJOR build up and needs to be corrected before the traffic increases anymore.
- The traffic congestion on the North Shore gets worse every year. The "turtle traffic" at Laniakea could easily be fixed.
- traffic congestion at Laniakea in Haleiwa
- Traffic congestion at Laniakea Beach, Kamehameha Highway North shore. Experts keep soliciting info from public, I am dismayed that you don't have professional traffic engineers evaluating the situation and making expert professional opinions on solutions. The short term solution seems to enforce the no pedestrian crossing across double yellow line and force people to cross under the bridge at the river bed, which does not interfere with traffic flow, could make an asphalt walkway with signage directing people to walk around and under bridge, until more permanent solution devised by OMPO traffic engineers is recommended, .
- fear of accidents
- Daily commute thru North Shore (specifically fronting Laniakea Beach) traffic congestion.
- Day time construction.
- Waikiki intersections should be made as scrambles (all four stop for pedestrians; then traffic flows) to improve flow and safety.

- West side Maili has no alternative road for emergencies and to relieve traffic
- I have to get kids home from sports activities that are too far away from home to transport via bicycle
- Cars running red lights, inattentive drivers using cellphones/texting
- Constant unsafe driving behaviors with little enforcement. Oahu drivers rival Boston drivers for how poorly and aggressively they drive.
- I must travel far to drop off my children at school
- Bad signage (especially yield signs for turns onto protected lanes); bikes (they do not follow rules)
- Slow vehicles in the left lane. Need PSA to get slow vehicles to keep right in multiple lane roads. Remove HOV lanes.
- Police speed traps and inattentive motorists
- Too many drivers lack situational awareness. Elderly drivers need to be road tested younger and more frequently. Red light runners.
- freeway closures are ill timed and poorly managed
- We need to have students, e.g., college and high school level, not taking a car to school. Take the public transportation or have them car pool.
- Maybe tax or poll when entering in the city to regulate traffic and to promote/encourage other alternative transportation, also need more traffic circles to make traffic more efficient!
- The length of time it takes to travel into major metropolitan areas of Oahu, and to work (downtown Honolulu); also, the congestion increases the risk of traffic collisions and irresponsibility of people to "drive aloha"
- too many 1 occupant vehicles
- I do not drive a car because of the above
- lack of police patrol on freeways to deter violators & freeway bully's; ridiculous safety inspections...too many bright lights, too many break-downs; laws are too lax; no efficient public transportation to get me there quickly and close to work-that is why I don't use it; freeways are super highways and require a super-safety inspection; need a max limit of vehicles registered on this island because the infrastructure can't accommodate the current situation - this is a safety issue just as max loads are in place for buildings, elevators, etc.,
- Road repairs!!! I've complained about the same place (Kailua Rd at Waanao) for many years with NO results.
- Forget the rail!
- speeding and red light running
- cyclists/drivers/pedestrians not obeying the law/ rules of the road
- Lack of coherent and continuous support for specific projects. State, City/County, OMPO vacillates back and forth on projects of concern to commuters without checking the results of previous surveys and community meetings. Specifically the extension of Makakilo Drive, for which I apparently wasted a lot of time on the mayor's advisory panel.
- Drivers are more and more inconsiderate on the roads
- the lack of walkable neighborhoods and continuing to build sprawl
- Poor traffic signal timing.
- My work and personal schedules are not the same day to day, need the flexibility of a car that current transit does not offer. And forget taxis since you can't flag them from the street as in other major cities. (weird)
- Extension of Makakilo Drive is essential for an alternate route off the hill.

- I drive because the bus takes too long, bicycling is dangerous, and there is currently no rail system. I sometimes walk, but I can't walk to meetings that are 25+ miles away.
- Unpredictable freeway congestion lengthens time needed to get to town
- It's stressful!
- The roads are in very bad repair and really take a toll on our cars.
- pollution, unsustainability, no parking where I go
- I am concerned about other drivers; lack of regard for pedestrians (i.e. running red lights) or bicycles (not allowing sufficient passing distance)
- get people out of their cars for better health
- Dangerous/rude/selfish driving actions by drivers in a hurry
- Kamehameha Hwy from Haleiwa to Kahaluu is a disaster and should be embarrassing to DOT/OMPO

IF YOU ARE A DRIVER OF A COMMERCIAL TRUCK OR EMERGENCY VEHICLE, WHAT ARE YOUR CONCERNS? (CHECK ALL THAT APPLY)

25 of 330 respondents answered this question.

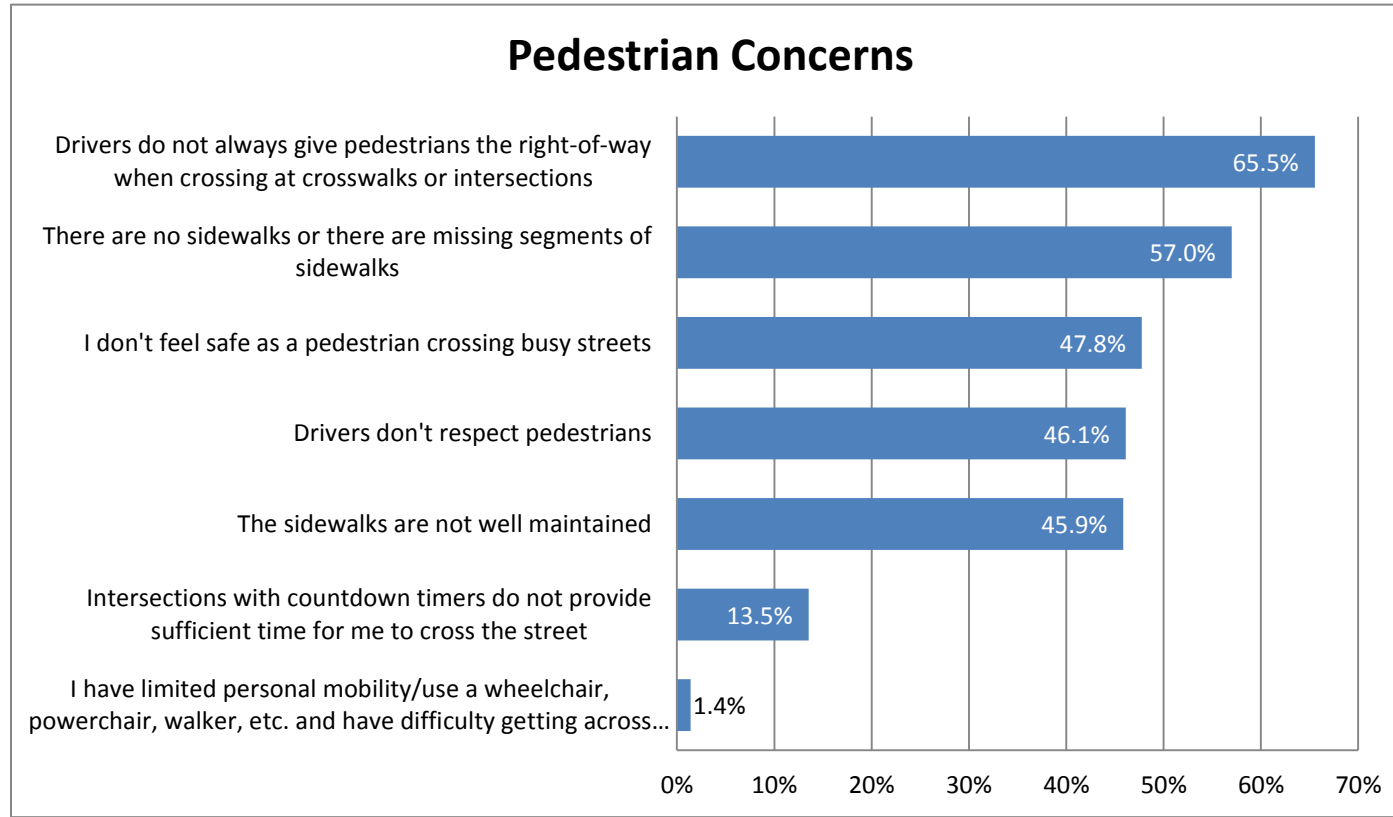


**Comments**

- Slow vehicles need to keep right to include buses and large trucks 15000 and over. Remove HOV lanes.
- Police speed traps and inattentive motorists
- Not enough commercial vehicle - bus - parking.
- Lack of passenger loading zones in Waikiki

IF YOU ARE A PEDESTRIAN, WHAT ARE YOUR CONCERNS AS SOMEONE WHO WALKS? (CHECK ALL THAT APPLY)

107 of 330 respondents answered this question.



Comments

- Asphalt footpaths are not maintained properly without painted lines when they were there originally.
- Rain and wind
- Honolulu has an excellent sidewalk and path system.
- Laws are not well known, enforced, and are consequently ignored.
- Uneven, too many cars parked on the side of the road on California Avenue near the end of Kilani Avenue in Wahiawa
- I LOVE walking but my neighborhood has few sidewalks and they are VERY often blocked by rubbish bins or parked cars and they are very narrow without a defined curb. At night or early in the morning (when I would be inclined to exercise) it is very scary and I feel vulnerable!
- Drivers do not use their turn signals – information pedestrians need.

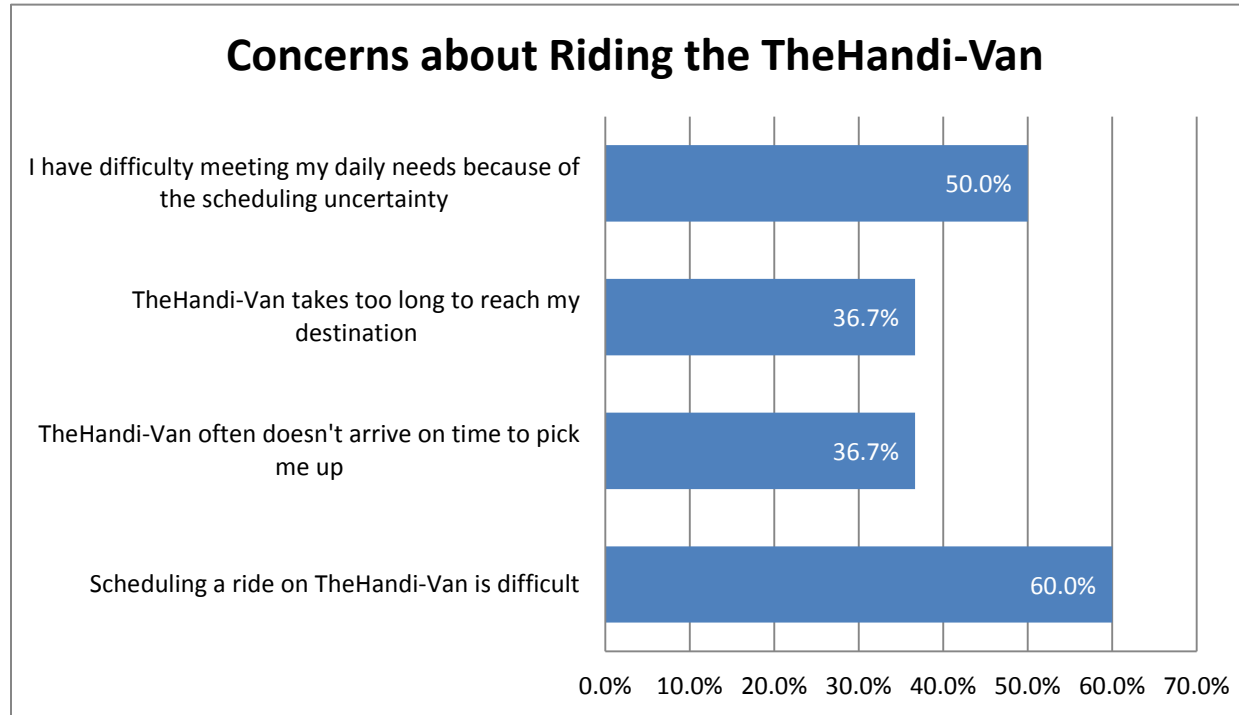
- The existing pedestrian infrastructure is inconsistent. For example, I live in urban Honolulu and cannot walk to the neighborhood store that is less than a quarter-mile away from my apartment and that walk be entirely serviced by a sidewalk. The lack of sidewalks and pedestrian facilities does not encourage people to walk for even minor and brief trips.
- Haleiwa needs safe walkways.
- Sometimes while crossing multiple lanes there are timers who time out for the elderly. The deaf/blind/elderly range of vision/hearing is diminished so a combination of visual and hearing traffic aides and modifications would greatly increase safety. The same goes for disabled with wheelchairs or walkers where there are no sidewalks, missing segments or obstruction of the sidewalk such as a poorly placed street light even lack of an curb ramp to allow wheelchairs to get up/down the sidewalk. Using ADA compliance would mean less liability and can deter people such homeless/protesters from cluttering the sidewalk if its implemented correctly and creatively.
- Police don't enforce the rules unless they need to make their quotas. Only then do I see them in Chinatown ticketing pedestrians and cars that block the intersections/crosswalks.
- There are no sidewalks in Haleiwa or North Shore and the shoulders are mostly dirt and mud holes.
- Other pedestrians do not even look out for cars before crossing the street.
- Reckless bicyclists and skateboarders riding on sidewalks where they aren't legally allowed (e.g., downtown).
- No Sidewalks in Haleiwa.
- The town of Haleiwa IS a pedestrian town and needs to be made friendlier to tourist and locals. I cannot understand why the town does not have nice sidewalks and bike paths on both sides of the road going through Haleiwa instead of unkept dirt gravel paths. It is needed badly!
- The lack of enforcing cell phone use while driving. TOO many drivers completely disregard this law which results in complete lack of focus while behind the wheel.
- I have a walk sign while drivers have a green light and can and do turn left into the crosswalk.
- Red light running is a huge danger.
- I'd rather have grass sidewalks.
- THIS ESPECIALLY REFERS TO NIMITZ. NO BIKE PATH OR SIDEWALK MAKE COMMUTING USING OTHER MEANS BESIDES A CAR OR BUS IMPOSSIBLE.
- Waikiki intersections should be made as scrambles (all four stop for pedestrians; then traffic flows) to improve flow and safety.
- Drivers turn right on red without looking. Many people run red lights.
- Sometime I slipped crossing due wet, and happen little pain ankle. that's danger!
- Sidewalks are too big – they should share sidewalks with bikes and made smaller.
- Our sidewalks have too many utility obstructions on them – why? Long waits for walk signals
- Bulk rubbish items or overgrown vegetation blocking sidewalks
- Cars that turn right on red when signs prohibit action
- Poor maintenance of the roads and sidewalks – uneven and full of dips/potholes that are safety hazards.
- Some sidewalks are very narrow and to have pedestrians walking in both directions causes someone to walk too close to the street. I also do not feel safe walking in downtown Honolulu, as not all major crosswalks are guided by traffic signals.
- Crosswalks are unsafe because drivers run red lights. A sidewalk that I take daily is blocked by the tents of the homeless.
- Preemption of walk signal after emergency vehicle passes in favor of auto traffic when pedestrians may be halfway across
- Homeless blocking walkways

- Need crosswalk lights to warn non-observant drivers; need crosswalk bridges to keep vehicles and pedestrians safe and not waiting; need law enforcement to get pedestrian violators – jaywalking and waiting in the street; need to paint lines on sidewalk to limit pedestrians from standing too close to curb while waiting.
- I live in Makiki and pedestrian ways are fairly complete, but sometimes in bad condition. A pedestrian way addition is badly needed over H11 at Keeaumoku Street due to narrow existing sidewalk and conflict between cyclists and pedestrians, or just passing pedestrians. This is a heavily used path because of parks on either side of the highway.
- Sidewalks should be wider
- Countdown timers depict green on one side and yellow on the other. There was an accident at Montserrat and Leahi.
- I have no concerns as a walking pedestrian.
- Should have more count-down timers for crosswalk signals.
- Drivers do not yield to pedestrians.
- Construction projects take away sidewalk passages.
- Not enough trees (shade).
- I'd walk more if there was more shade and landscaping along sidewalks. Need big trees like along Kapiolani Boulevard and around Kapiolani Park.
- Pedestrians are not educated about how to cross the street safely.
- Some sidewalks are well maintained but others definitely need repair – tripping hazards.
- Worry about getting hit by inattentive bikers who ride on the sidewalk
- So much needs to be done to provide a safe, comfortable and enjoyable environment to walk in. Better sidewalks – some places literally don't have sidewalks. We need street trees, benches, window fronts instead of parking lots. This island needs a massive shift in the way we think about walking.
- People who let their aggressive dogs out in the neighborhood
- Need traffic signals at some busy locations: Hamakua Drive and Ala Loa; Kamehameha Highway at Hawaii Pacific University.



IF YOU ARE A USER OF THEHANDI-VAN, WHAT ARE YOUR CONCERNS? (CHECK ALL THAT APPLY)

5 of 330 respondents answered this question.

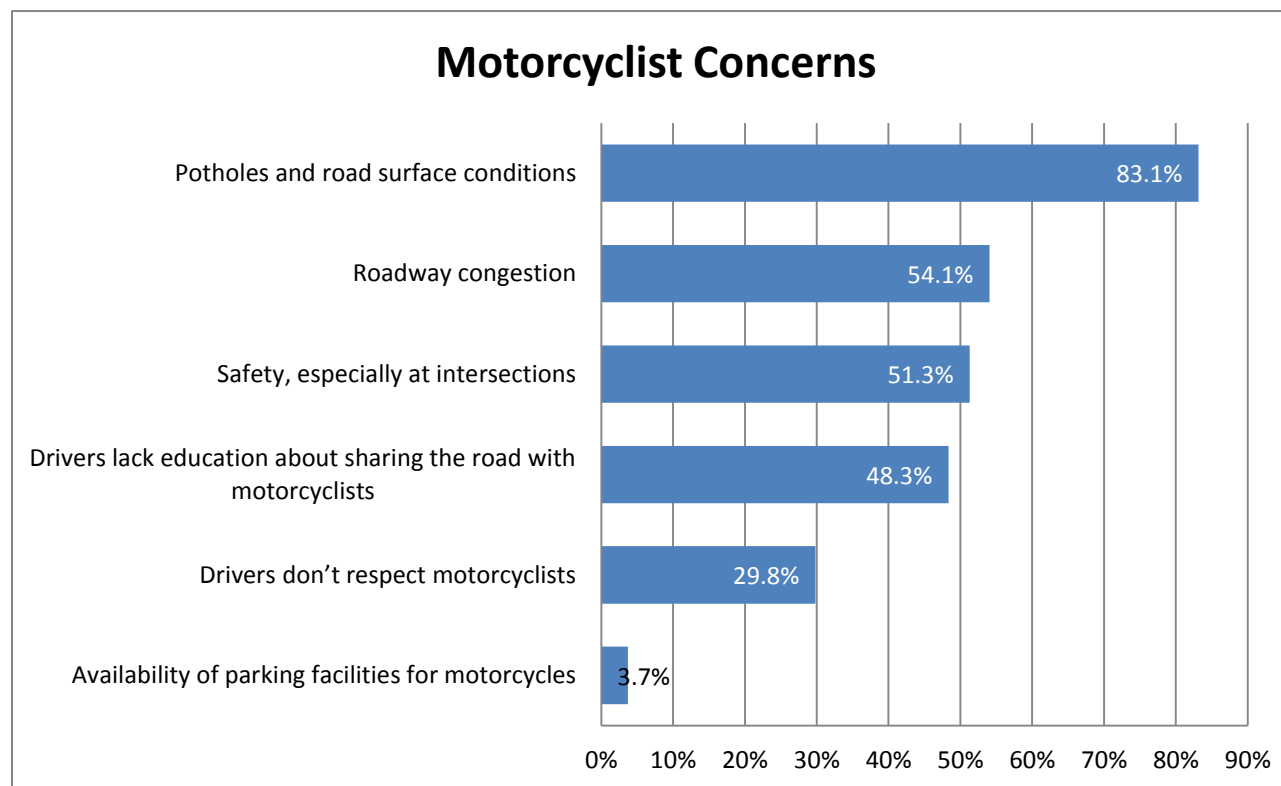


**Comments**

- I have used the TheHandi-Van before and have an elderly father who currently uses it. I'd like to voice my concerns because I've witness and experience firsthand all of the above listed and more. 1-The company that determines eligibility needs to be replaced by a local one that is actually run by board members who are medically certified. 2-Many new fuel efficient vans are needed. I've witnessed and been on vans that have broken down or have overheated and smoked up too often. 3-Scheduling and timing must be improved greatly. On a long ride I've witnessed an elderly TheHandi-Van patron wet their pants and was so embarrassed and ashamed. It's not easy for anyone to sit through a lengthy ride. The elderly and disabled need reliable transportation that is just as efficient or better than TheBus. 4-Safety-Drivers need to report unruly passengers if not for their own safety then for the safety of the other passengers. I have witnessed an incident where a passenger was verbally abusive and kept slamming a metal chair he bought onto the van with him. Please consider adding cameras to TheHandi-Van as well.
- TheHandi-Van drivers need training to respect bicyclists – they are very bad at this
- As a bicyclist, I find TheHandi-Van drivers have not been taught how to respect bicyclists. They pass me close and fast, and are impatient if I am taking the lane. Please ask Chris Sayers to teach TheHandi-Van drivers just as he teaches TheBus drivers. His work with TheBus has been excellent.
- Handi-Van is too expensive for the taxpayer.

## IF YOU ARE A MOTORCYCLIST, WHAT ARE YOUR CONCERNS? (CHECK ALL THAT APPLY)

27 of 330 respondents answered this question.



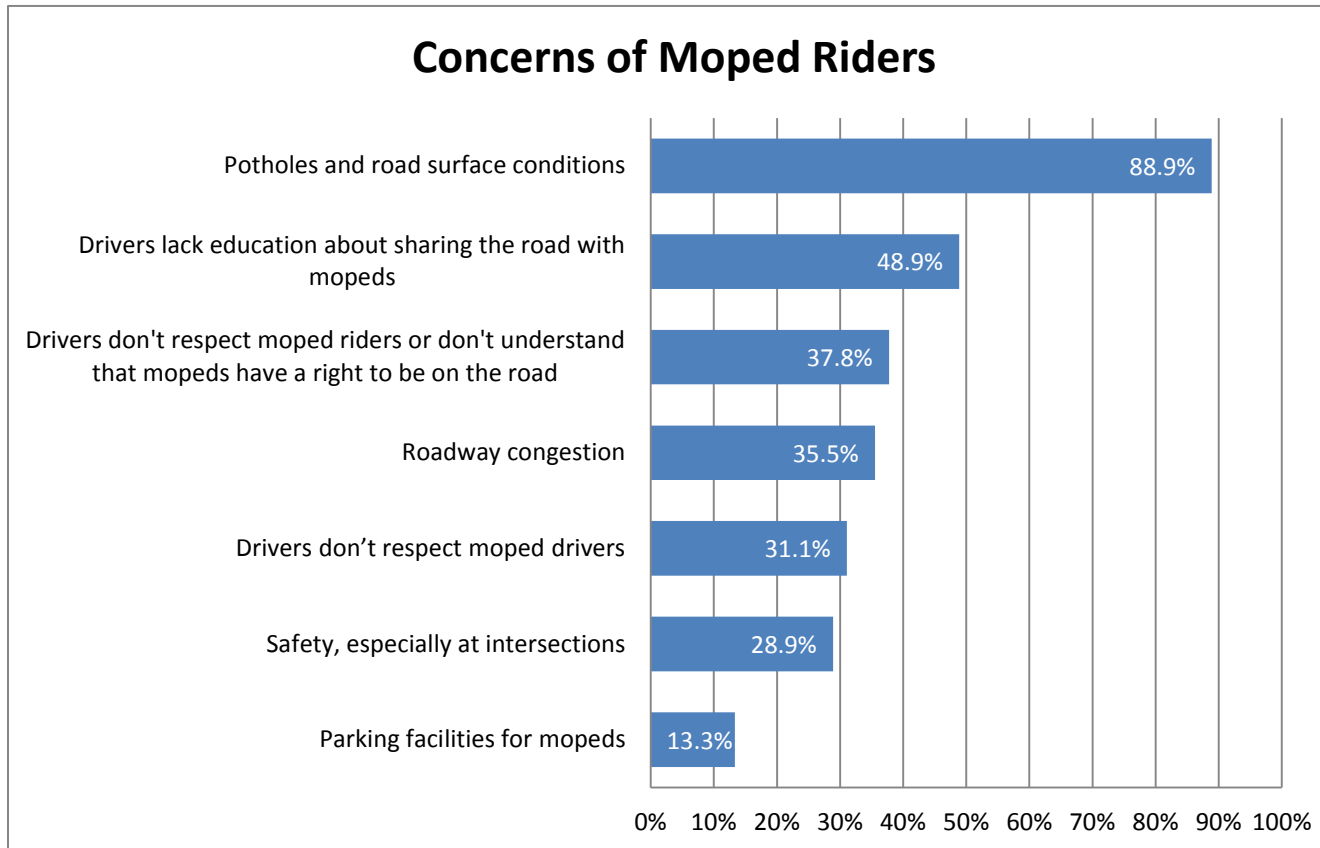
### Comments

- Driver ignorance of traffic laws or just the lack of obeying the laws
- I used to ride a motorcycle until I was clipped by a car merging from behind that didn't see me. Case in point.
- Debris on road
- The town of Haleiwa and North Shore NEEDS to be made more pedestrian and biking friendly for locals and tourists.
- Should allow lane splitting like in California.
- MOTORCYCLISTS AND MOPED DRIVERS AREN'T EDUCATED ON DRIVER SAFETY. POTHOLES MAKE IT NEARLY IMPOSSIBLE AT TIMES TO RIDE IN A VISIBLE AREA OF THE ROAD (LEFT OF CENTER) DUE TO POTHOLES CREATED BY WEIGHT OF DRIVER, THUS CAUSING HOLES ON THE LEFT OF THE ROAD.

- Dedicate one or more lanes for all two-wheelers and encourage this use – saves energy, lives, traffic congestion; require helmets for safety; establish stringent driver license requirements/qualifications – too many inexperienced motorcyclists.
- I would like it to be legal to ride a motorcycle on the shoulder if the traffic is traveling less than 25 mph.

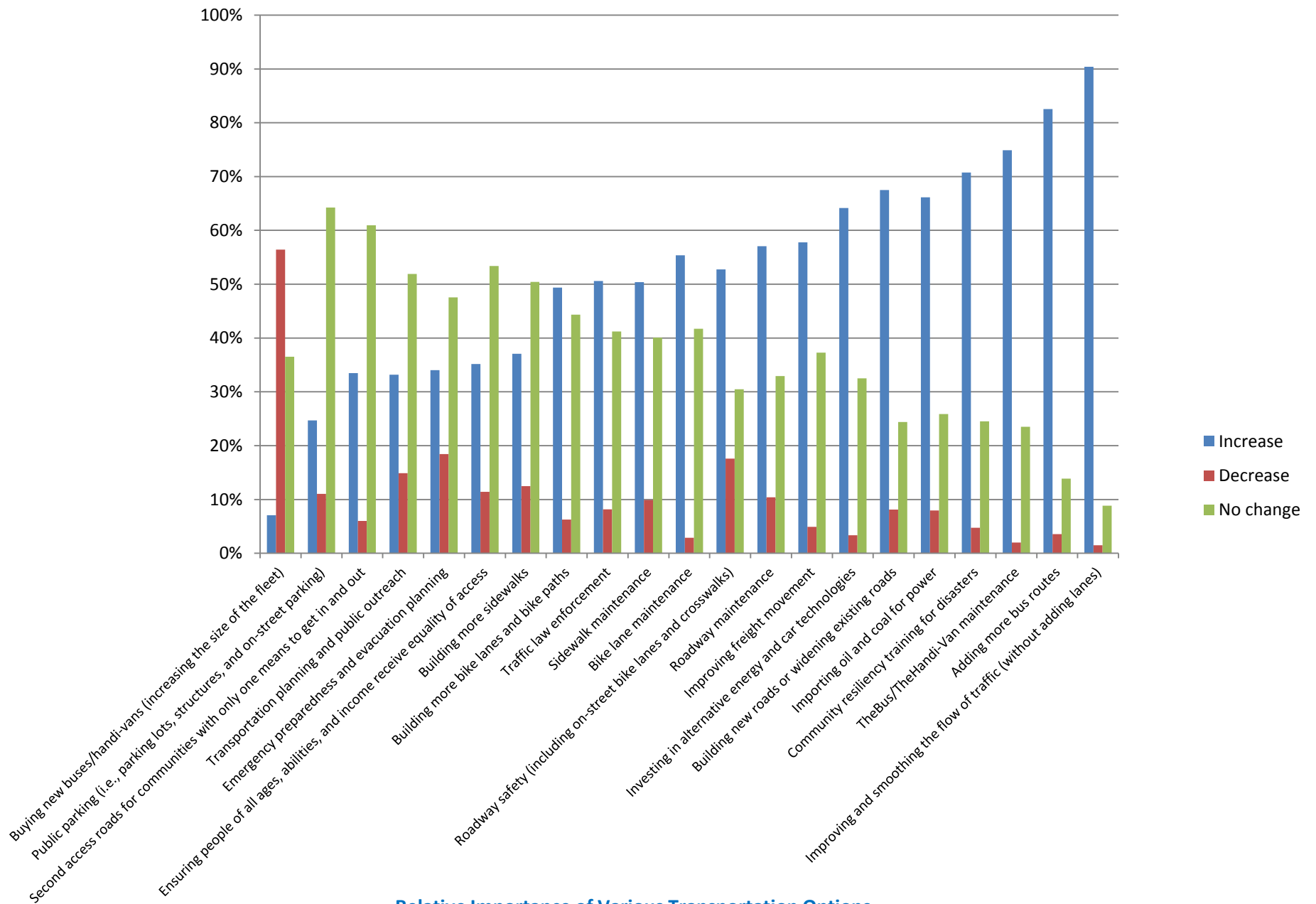
## IF YOU DRIVE A MOPED, WHAT ARE THE CHALLENGES YOU FACE? (CHECK ALL THAT APPLY)

11 of 330 respondents answered this question.



### Comments

- MOPEDS ARE SOMETIMES ALTERED TO BE LOUDER AND FASTER THAN DESIGNED CREATING A DANGER TO VEHICLES AND THEMSELVES. THESE MOPEDS NEED TO BE OUTLAWED.
- I know of moped drivers who have been hit by drivers not paying attention or running lights (granted moped riders need to receive more education on helmet use! i.e. college students)
- As a bicyclist these are my concerns about moped drivers – they pass me on the right, which is dangerous. They should pass me in the next lane, not in the same lane. Also, if they have to pass they need to provide an audible warning and pass on the left. These drivers will cause a bike-moped crash eventually.



Relative Importance of Various Transportation Options

## Preferences for New Transportation Funding

