

**Ease of travel in Central Oahu**

		Frequency	Valid Percent
Valid	Excellent	1	3.6%
	Good	8	28.6%
	Fair	13	46.4%
	Poor	6	21.4%
	Total	28	100.0%

**Ease of travel in Central O'ahu**

		Frequency	Valid Percent
Valid	Afternoon traffic is slow.	1	3.6%
	Because the City allowed too many houses to be built to be handled on the road. The traffic from Wahiawa to town is always crowded, at any time of day and even during weekends. Accidents common on H1-H2 merge, merge from Aiea to H-1 going west in the a.m. Traffic slow in the afternoons after 3:00 especially from Halawa Stadium all the way past H-2. Then, if you try to avoid the school hour traffic, there is construction after 9:00 east and westbound with little reprieve. Traffic is a joke.	1	3.6%
	Bottleneck traffic and now with the construction of the Rail, travel time is even more increased.	1	3.6%
	Heavy traffic, frequent road closures due accidents or construction, lack of alternative routes, poor road condition.	1	3.6%
	I am easily able to travel where I want to travel in Central Oahu	1	3.6%
	I'm lucky because I have a car and I work close to home, but for others that have to commute further, as everyone knows, traffic is awful. Part of my decision to take a job at the company I work for was based off of the ease of commute. I can't imagine having to go through the morning and afternoon traffic every single day.	1	3.6%
	It often depends if there is an accident or stalled vehicle.	1	3.6%

It really depends on the time of day, weekdays or weekends... and if school is out for summer ... as a long time resident of Wahiawa, the traffic is noticeably more congested these days. If school is back in session ...during school hours ... ease of travel is good .. however between 2pm and 4pm, after school traffic is horrendous ... and at 4:30pm the after work hours .. additional traffic congestion occurs .. and eventually eases off at about 6:30pm. On weekends ease of traffic is good ... until the evening hours . when beach goers are returning to their homes either in Wahiawa of in Mililani ...

1 3.6%

Kam HWY had been under construction for over a year and the road condition has ruined my vehicle. In the morning, it is almost impossible to go down Kam HWY from Waipio Uka. It can take up to 40 minutes to go the 3 miles to Pearl City. Traffic backs up along the road passing Costco and it takes forever to access the freeway from there if construction is blocking Kam HWY, especially on weekends. Coming up from Pearl City on Kam can be difficult due to the traffic at Pearl Highlands corner. It's easier to get on the freeway and come back. Neighborhood streets are generally good to travel, but getting in and out of the community can take time.

1 3.6%

Less traffic congestion. Many Mililani residents have to travel out of our district for employment.

1 3.6%

Long commute times; the H1 needs to be resurfaced (past patching has left the surface uneven and bumpy).

1 3.6%

lots of cars and traffic

1 3.6%

More cars than the roads can accommodate during certain hours of the day. Especially when it's raining. Ever since the DOE did away with student transportation services for those students that live within the bridges, there are more cars on the road than are necessary.

1 3.6%

Not too much housing but access around the island is hindered by traffic on H1/H2 and through North Shore

1 3.6%

Once you get out of Wahiawa or Mililani onto H2 or Kam hey Kam Hwy, traffic is okay, unless it's prime commuting Time.

1 3.6%

Roads are in good condition. Not much roadwork construction. Less traffic than elsewhere.

1 3.6%

The stretch of freeway from Mililani Mauka to the H2 can be congested in the mornings.

1 3.6%

The traffic is progressively heavy and getting worse as the years go on. This is due to families moving to Central and West Oahu to take advantage of the new area developments to include new homes, schools, and shopping centers. The main hub for job opportunities continue to be centered in Honolulu. Majority of the employees who work in the downtown area live and play in the newer developments of the Central and West Oahu regions. It is fair to assume that it will only get worse as the developments in the Central and West Oahu regions increase thus a need for an alternative means for travel is the solution.

1 3.6%

There is much too much traffic during the rush hour, it takes twice the time to go anywhere and when you do arrive there is little to no parking. We need more affordable clean and safe alternatives.

1 3.6%

There is only one way out of Mililani Mauka to get to the H-2 Freeway.

1 3.6%

There is too much traffic trying to get out of or into Central Oahu. The coordination of road work is poor.

1 3.6%

Traffic at 6:30 in the morning and going home at 4:30. I catch the express bus it sometimes takes an 1 hr.

1 3.6%

traffic is always heavy especially when there is/are incident(s), too many single drivers, poor entrance routes into the freeways, poor visibilities especially during heavy rain weathers

1 3.6%

Traffic is minimal at all hours, constantly flowing. Roads are wide. Traffic lights are timed correctly. Mass transit using the bus is better than good.

1 3.6%

Traffic isn't as intense as other areas. Once you get to the H1 to H2 merge, that combines Ewa w/ Central Oahu traffic and it backs up. With the development of Koa Ridge in central Oahu, traffic will get much more intense for Central Oahu without any chance to mitigate.

1 3.6%

Traveling in Central Oahu (Wahiawa, Mililani, and Waipio is good because traffic is normally light. Wahiawa sometimes has backups on Kam Hwy at noon and in the afternoon rush hour and Kilani Avenue in the late afternoon. However, most of the time it's good. I go to Mililani and Waipio infrequently and mostly during non-busy periods so traffic is usually light.

1 3.6%

we have the bus and your car.

1 3.6%

We travel short distances (no more than 15 miles from home) and go after 9 am, when we can and try to be home by 3, when we can.

1 3.6%

Total	28	100.0%
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**Quality of street repairs in Central Oahu**

	Frequency	Valid Percent
Valid Excellent	2	7.1%
Good	10	35.7%
Fair	12	42.9%
Poor	4	14.3%
Total	28	100.0%

**Why quality of street repairs in Central O'ahu**

	Frequency	Valid Percent
Valid Depends on which street being discussed. The C&C streets were recently repaved, so those are generally still in good condition. The same is not true for the freeways. Those surfaces are in need of repaving.	1	3.6%
Did you know that mainland colleges and streets can be fixed faster than in Oahu, and then last much longer. The main thoroughfare in Wahiawa (e.g., Kamehameha Ave) and H1 are already pocketed with potholes. H1 has potholes even though they are always subject to construction. Why is that? There is also very little notice given to westbound residents compared to front page or front local page headlines on repairs in town. Ridiculous.	1	3.6%
Generally the city is pretty good about patching The roads.	1	3.6%
I have seen workers on the Kipapa Gulch Bridge. It is such an important road that it needs to be maintained. I am glad that they have not closed the bridge for the entire weekend.	1	3.6%
I think you need to work on mililani. The roots of the trees are extended under the roadway. The first right when you coming from kipapa gultch.	1	3.6%
It has gotten better in the past two years but there are still many roads where repeated pot hole repair has resulted in extremely rough and uneven surfaces.	1	3.6%
Kam HWY is a mess and pothole keep popping up. The section from Kippapa Gulch through Mililani is still very nice, as it was recently redone. The neighborhood streets are also in very good shape. The road into Waikele is a disaster and it is very HARD to avoid potholes. Same with the Pearl City Kam HWY connection into Waipio.	1	3.6%

lots of roads that were bad have been repaired	1	3.6%
Mayor Caldwell has certainly fulfilled his promise to get the main arteries of traffic in Wahiawa and Mililani fixed ... however, many of the side streets that lead to these main arteries are in very poor condition .. and filling potholes in these side streets with gravel and tar works for a few weeks ... but after the first few days of intense rain ... the side streets are in disrepair again. Our Leilehua High school periphery roads and streets need to be repaired .. they are in terrible disrepair ...	1	3.6%
More road work on Kam Hwy needs to be done.	1	3.6%
Most every road has pot holes as well as rough surfaces that are not paved.	1	3.6%
Most pot holes are patched	1	3.6%
once done and within maybe two - six months, street repairs need attention again	1	3.6%
our streets were repaved not too long ago	1	3.6%
Potholes and uneven surfaces.	1	3.6%
Recently, roads have been repaired in the areas I travel in, but the sidewalks in my area are awful - major uplifting due to tree roots.	1	3.6%
Repaving done 2-3 years ago.	1	3.6%
Some places are bad like Kam Highway in Wahiawa.	1	3.6%
The road repairs are not timely. Sometimes it takes an extraordinary amount of time to repair pot holes.	1	3.6%
The street repairs are better in the Central O'ahu region in the past couple of years. However, main thoroughfares may require more maintenance than the schedule it is currently on. The main roads are wearing down faster as the increase in traffic on these roadways increase.	1	3.6%
The streets in Mililani recently got repaved. However, there a several areas in Central Oahu where the streets are in need of repair. An example of this would be Kamehameha Highway in Pearl City/Aiea/Waimalu. It's terrible.	1	3.6%
There are areas where repairs and maintenance are occurring and other areas that have deteriorated quite a bit.	1	3.6%
they don,t do a good job the first time so you have to do it again	1	3.6%
they have been repaving and repairing sidewalks all over the place, up here.	1	3.6%
They've recently repaved the major roads in Wahiawa and Mililani but now, people tend to want to walk, jog, ride bikes, etc., on the roads rather than the sidewalks.	1	3.6%

Waipio was recently repaved. Minimal potholes.	1	3.6%
We love our trees along our main thoroughfares like Lanikuhana, Meheula, and Kuahelani. But the tree roots are a constant problem. Roads have been repaired, but tree roots grow in a short time and starts to show thru the road surface.	1	3.6%
Why are trees that uproot the sidewalks and streets in Mililani and Mililani Mauka being planted and replanted when roads and sidewalks are fixed? It takes a while for these repairs to happen.	1	3.6%
Total	28	100.0%

**Overall traffic flow in Central Oahu**

	Frequency	Valid Percent
Valid Good	12	44.4%
Fair	12	44.4%
Poor	3	11.1%
Total	27	100.0%
Missing System	1	
Total	28	

**Would use CarShare if placed in Central Oahu**

	Frequency	Valid Percent
Valid Yes	2	7.1%
No	21	75.0%
Maybe	5	17.9%
Total	28	100.0%

**Times Per Month using a taxi**

	Frequency	Valid Percent
Valid 0	27	96.4%
15	1	3.6%
Total	28	100.0%

**Heard of on-demand ride hailing services**

	Frequency	Valid Percent
Valid Yes	26	92.9%
No	2	7.1%
Total	28	100.0%

**Have a hail service account**

		Frequency	Valid Percent
Valid	Yes	11	42.3%
	No	15	57.7%
	Total	26	100.0%
Missing	System	2	
Total		28	

#### Used hail riding in another city

		Frequency	Valid Percent
Valid	Yes	10	38.5%
	No	16	61.5%
	Total	26	100.0%
Missing	System	2	
Total		28	

#### Used hail riding on Oahu

		Frequency	Valid Percent
Valid	Yes	6	23.1%
	No	20	76.9%
	Total	26	100.0%
Missing	System	2	
Total		28	

#### Purpose of trip

		Frequency	Valid Percent
Valid		22	78.6%
	Going out for drinks with friends	1	3.6%
	I normally catch express bus home from work. I missed the bus because I had to work late. I did not want to catch the 62 bus.	1	3.6%
	It was to take friends to Waikiki from downtown to avoid having to find parking. It is usually after hour function. It is very difficult to find Uber drivers willing to go from Central Oahu to town and back.	1	3.6%
	The purpose of using the type of ride hailing mentioned in the previous question was to meet up with friends in the Ala Moana area for food and drinks. The ride was inexpensive, I did not have to drive through the traffic myself, and the phone application is user-friendly.	1	3.6%
	travel to airport in unfamiliar city	1	3.6%
	Travel to an event	1	3.6%
	Total	28	100.0%

**Fare was reasonable**

		Frequency	Valid Percent
Valid	Yes	4	66.7%
	No	2	33.3%
	Total	6	100.0%
Missing	System	22	
Total		28	

**Where the trip started**

		Frequency	Valid Percent
Valid		22	78.6%
	Downtown Honolulu	1	3.6%
	Downtown honolulu to waipio gentry. It was about \$40.	1	3.6%
	Hotel in unfamiliar location	1	3.6%
	I started my trip in Pearl City on the island of O'ahu.	1	3.6%
	Mililani	1	3.6%
	Wahiawa	1	3.6%
	Total	28	100.0%

**Where the trip ended**

		Frequency	Valid Percent
Valid		22	78.6%
	Airport	1	3.6%
	Ala Moana	1	3.6%
	Chinatown	1	3.6%
	I ended my trip at the Ala Moana Shopping Center.	1	3.6%
	Waikiki	1	3.6%
	Waipio gentry	1	3.6%
	Total	28	100.0%

**Like the experience**

		Frequency	Valid Percent
Valid	Yes	6	100.0%
Missing	System	22	
Total		28	

**Why did not use this type of service**

		Frequency	Valid Percent
Valid		8	28.6%

Do not need the service at this time.	1	3.6%
Don't feel comfortable getting into a stranger's private vehicle. At least taxi drivers require a license and there is an authority providing some oversight of those transportation providers.	1	3.6%
I am retired and have a car so I do not need it.	1	3.6%
I drive to were parking is free.	1	3.6%
I have a car on this island.	1	3.6%
I have my own car and do not need to use this type of service.	1	3.6%
I live on Oahu and seldom have had the need to use this type of service, but I would use it over a taxi service whenever the need arose. I think Uber is a great company and would definitely use them as needed on Oahu or elsewhere.	1	3.6%
I prefer driving my own vehicle.	1	3.6%
I rather drive	1	3.6%
I usually plan my trips to outer islands or to the mainland ... and utilize rent-a-car services and drive to wherever I need to go... on Oahu, I have much experience utilizing routes that are congestion free ... and I normally drive during non-peak hour traffic.	1	3.6%
I usually use my car or get a ride from someone. On the mainland, on some occasions I may need a ride from an airport because on one is available to pick me up. Uber couldn't pick up at the airport that I was at so I got a shuttle.	1	3.6%
I'm a mother of four children and I'm constantly in my car driving each of them from one activity to another. It would be expensive and not convenient for me to use this service.	1	3.6%
I'm Leary of their use of surge pricing.	1	3.6%
It is too expensive here compaired to the mainland. Uber charges over \$30.00 to go from Pearlridge to Mililani.	1	3.6%
It's very expensive compared to the mainland.	1	3.6%
No need	1	3.6%
No need to. I drive short distances and catch the bus into town. I have taken a taxi once in 2 years to get to airport.	1	3.6%
The cost of using a ridesharing vehicle is significantly more than driving my own personal vehicle.	1	3.6%
The fees in Hawaii are substantially higher than on the mainland and I have access to my vehicle.	1	3.6%
we take the bus, public transportation, shuttle and rarely a cab when traveling. We have the time & inclination to do so.	1	3.6%

Total	28	100.0%
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**Frequent use of this type of service**

		Frequency	Valid Percent
Valid	Yes	15	57.7%
	No	11	42.3%
	Total	26	100.0%
Missing	System	2	
Total		28	

**What it takes to use this type of service**

		Frequency	Valid Percent
Valid	As I get older, my driving is not as good so I would probably use it then.	1	3.6%
	Availability	1	3.6%
	Being without my car and needing to get somewhere.	1	3.6%
	Cheaper rates	1	3.6%
	Hopefully I can continue to get rides. Recently in Atlanta, I took the mass transit to the airport - avoided traffic, saved my friend from driving me, and got to the terminal conveniently.	1	3.6%
	I don't want to	1	3.6%
	I will take this type of service for social reasons and maybe for work at times.	1	3.6%
	I would like if there were more drivers willing to drive from Wahiawa to town and back. I know of two drivers who happen to live in Wahiawa.	1	3.6%
	I would not ever be willing to pay the cost when I have a vehicle to use.	1	3.6%
	I would not use Uber but I will use Lyft.	1	3.6%
	I'm a proponent of Rail ... and upon completion of the rail, hopefully, in my lifetime, I think I would consider using these types of services to get to convenient rail stations that I would be close to.	1	3.6%
	If i dont have a ride to my destination.	1	3.6%
	If there is absolutely no vehicle available for me to use.	1	3.6%
	inability to drive, or more congestion.	1	3.6%
	It needs to be more cost effective for me. It might be ok in and around Mililani where I live but outside of Mililani to Aiea or Pearl City it is currently too expensive.	1	3.6%

It's quite expensive when you're going into town from Mililani, a lot of times to reduce the fair I'd drive further into town, park, and take an Uber from there. I'd be down to use this service a lot more if they had cheaper rates.	1	3.6%
Its use becomes more efficient and cost-effective vs. driving a personal vehicle	1	3.6%
Know charge in advance and not be subject to surge Pricing.	1	3.6%
Licensing.	1	3.6%
Lower costs	1	3.6%
must be clean and safe and affordable.	1	3.6%
No bus, no parking at destination, price, time of day, availability of alternative rides	1	3.6%
no other mode of transportation	1	3.6%
Not having a car available. Or if I am catching a ride home and do not need to drive there.	1	3.6%
Only if my husband and I need a designated driver for a night in town, but it's costly	1	3.6%
Price per mile.	1	3.6%
safety and charges	1	3.6%
The need to use them. I would not use them over my own vehicle for everyday use.	1	3.6%
Total	28	100.0%